

360 Beach & Watersports Terms & Conditions:

- You must be aged 16 or over to register with us, book & pay online.
- Anyone under the age of 16 is classed as a child.
- If you are a parent / guardian booking on behalf of a child you must ensure that the child is of the correct age to take part in the activity / event. We reserve the right to question and request proof of a child's age and not provide the booked activity / event if appropriate. In this instance no refund will be given.
- It is your responsibility to make your instructor / host aware prior to the start of your activity / event of any medical condition(s), mental or physical disabilities which may affect the safety, wellbeing & enjoyment of yourself or others. Parents / guardians are responsible for ensuring this information is received, if appropriate, for children in their care.
- For safety reasons we ask that instructions / requests given by your instructor / host during an activity / event are followed. Parents / guardians must ensure children in their care understand this prior to the activity / event taking place. The instructor / host reserves the right remove a person(s) from an activity if they feel the safety, wellbeing or enjoyment of themselves or others is being compromised. In this instance no refund will be given.
- Parents / guardians of children are required to stay on site at 360 for the duration of the child's activity / event.
- Whilst we will always do our best to ensure activities / events go ahead as scheduled, this may not always be possible. This may be for reasons including, but not limited to; weather / tidal conditions, instructor / host / equipment availability, health & safety failure and other circumstances outside of our control. If this is the case we will try to reschedule your session at a convenient time to yourself, if this is not possible a full refund will be offered.
- We will provide the correct safety equipment required for you to take part in all of our activities / events. You are responsible for providing any required equipment / clothing as outlined on our website. We strongly recommend that appropriate footwear is worn for all activities / events.
- You must be aged 18 or over to book / attend Wine Club. We reserve the right to ask for ID at any time. If you are not permitted to attend due to no or insufficient ID no refund will be given.
- For cancellations made more than 7 days prior to the start of an activity / event the full cost will be credited to your Sports Booker account. Please note this is credit not a cash refund.
- For cancellations made 7 days or less prior to the start of an activity / event no credit / refund will be given.